



MALAWI GOVERNMENT
MINISTRY OF HEALTH

INFECTION PREVENTION AND CONTROL MEASURES IN PUBLIC PLACES



In light of the threat of Corona Virus Disease Pandemic (COVID 19) and subsequent declaration by His Excellency Prof Peter Mutharika, President of the Republic of Malawi that Malawi is in a state of disaster, the **MINISTRY OF HEALTH** would like to provide the following guidance to public settings

BANKS

The following measures are recommended for Banks

- ✓ As much as possible encourage electronic banking
- ✓ Increase the number of tellers to serve the customers with speed
- ✓ Hand washing facilities (water bucket and Soap) or Alcohol Based Hand Sanitizers should be placed/mounted at the entrance
- ✓ Alternatively, 0.05 chlorinated water should be used for hand washing and this is cheaper and effective as we anticipate huge demand for hand sanitizers
- ✓ Security guards should make sure that everyone **MUST** sanitize their hands upon entering and exiting the bank
- ✓ Limit the number of customers entering the banking hall at a time, security personnel can help to control entry to avoid crowding
- ✓ Members of staff should use surgical masks and use alcohol-based hand sanitizers **NOT DISPOSABLE GLOVES** when handling money
- ✓ Observe some cough etiquettes (cover your cough or sneeze with a tissue, sleeve or flexed elbow), throw the tissue in the trash bin and sanitize your hands
- ✓ Limit the number of people in the waiting area; let others wait outside, use numbering system/call system
- ✓ Quick screening for those with obvious flu signs, **provide them with surgical mask** to put on
- ✓ Maintain a social distance of at least 1 meter between people on the queue
- ✓ Hand sanitizers should be mounted next to auto teller machines and these ATMs should be cleaned regularly with alcohol-based disinfectants
- ✓ Notify medical authorities immediately if you come across a person who has recently returned from COVID-19 affected countries
- ✓ Encourage staff to stay at home when they have fever and flu like symptoms
- ✓ Call medical people if you suspect a coronavirus patient
- ✓ Chipatala cha pa foni, call 54747 for health messages including COVID 19

Your cooperation will be highly appreciated,

Dr Dan Namarika
Secretary of Health